



BLOM

Balmer Lawrie Online Monthly Bulletin

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Editorial

Aristotle once said that *"Excellence is an art won by training and habituation. We do not act rightly because we have virtue or excellence, but we rather have those because we have acted rightly. We are what we repeatedly do. Excellence, then, is not an act but a habit."* If we strive to make excellence a habit nothing can stop us from emerging the best. In our Company, I think this is being well practiced by the Logistics Business Units as both SBUs: Logistics Services and Logistics Infrastructure recently won accolades. While SBU: LS was declared the best performing SBU in the recently concluded Top Management Meet, CFS - Chennai of SBU: LI won the "CFS of the Year" award give away by Gateway Media. Congratulations to the teams for this noteworthy success!

Balmer Lawrie is the founding member of the UN Global Compact in India. Recently the Communication of Progress and the Message of Continued Support to Global Compact from C&MD was uploaded on our website. Take a look to know about the good work we are doing in the areas of CSR, HSE, and Sustainability. Do not hesitate to send any suggestion or feedback, to the under signed at mukhopadhyay.mohar@balmerlawrie.com.

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Top Management Meet 2013



The Annual Top Management Meet of the Company was held on 12th & 13th April, 2013 at Coorg.

BL Updates



SBU: Logistics Services was declared as the best performing SBU for the year 2011-12 in the recently concluded Top Management Meet. Seen in photo is Mr. K C Surendran, COO [LS] receiving the 'Best SBU' trophy from C&MD.



CFS, Chennai won the "Container Freight Station of the Year" Award, given by Gateway Media, in recognition of demonstrating highest productivity; low turnaround time and achieving environmental and safety certifications during the year 2011-12. The award also recognizes the active role of the company in making investments to add further capacities during the year. The Gateway Awards are instituted to recognise and showcase outstanding achievements and exceptional accomplishments of individuals and organizations in the Indian maritime industry. Mr. Ananda Sengupta, COO [LI] received the award on behalf of the Company in a function held on April 18, 2013 at Hotel Vivanta by Taj - President, Mumbai.

SBU: LI was the silver sponsor of an event organized by Association of Shipping Interests in Calcutta to felicitate senior members of the Association with Life Time Service Awards. The event was held on 27th April, 2013 at the G D Birla Sabhaghar at Kolkata.





On 5th April, 2013 a training programme on Total Quality Management and Small Group Activities were organized for officers of HO and HRC at IMI, Kolkata.



D [HR & CA] chaired a session on 'HR's Role in Managing Enterprise Risk' in the IR Conference organized by Bengal Chambers at Kolkata on 20th April, 2013.

Letter of Appreciation

Mr. Bivash Pal, Branch Manager, LS - Visakhapatnam and Ms. Saritha, Branch In-Charge, LS - Kochi received a letter of appreciation dated 19th April, 2013 from BPCL Kochi Refinery for taking a lead role in clearing an extremely urgent consignment of hydraulic oil drums from M/s Sravan CFS, Kakkinada to BPCL Kochi Refinery.



Balmer Lawrie participated in the 'Corporate Cup 2013' cricket tournament held at Lake Club Kolkata in April 2013. Amongst the matches played, the BL Team won the match played against Levis on 8th April.

ERP Update

A meeting of the ERP Steering committee was held in Corporate Office, Kolkata on 9th April 2013. All Directors, the Project Management team of BL, TCS and PwC were present.



On 26th & 27th April a review meeting for SBU:IP was held at Mumbai. Present in the meeting were D(M) COO(IP), SVP(F), VP(Mktg), VP(M), VP(SCM), VP(ERP), ERP Project Management and Core Committee, TCS consultants and SBU: IP key users. The status and progress of the BLESS project was discussed in detail. During the session a demo of the solution configured in SAP was shown to the team.

How General Planned Inspection (GPI) can reduce major incident

When we encounter potential hazards in our personal life, we take action to protect ourselves and others. In our professional life, we should act in the same way. It is our responsibility, irrespective of function or position, to act in a preventive way and to initiate appropriate actions. Immediate causes of accidents often correspond to deviations that have been observed. To help remove hazards, "General Planned Inspections" (GPI), are usually carried by the line managers. As part of this the line managers:

1. Identify deviations from the standards
2. Analyze these deviations to find the root causes
3. Implement suitable control measures and/or corrective actions
4. Give feedback and suggestions



The purpose of giving suggestions and feedback is to allow for continuous improvement of the processes and to enhance the protection of personnel and the environment. It is everyone's responsibility to participate in GPIs and Safety Observation Visits!

In recently conducted HSE Review at CFS Manali, it was observed that the entire line management is involved in conducting GPI on a daily basis. Through this CFS Manali proactively identifies the deviations & initiates action to mitigate the hazard & prevent incidents.





प्राकृतिक संसाधनों/वन्य जीवन के संरक्षण हेतु पर्यावरण संबंधी जागरूकता बढ़ाने वाला केंद्र के रूप में सीएसआर के अंतर्गत कंपनी द्वारा प्रायोजित प्रकृति परिचय केंद्र का उद्घाटन अप्रैल 2013 में खनवेल, सिलवासा में किया गया ।

कार्मिक सूचना - अप्रैल 2013 / Personnel Information - April 2013

श्री हरि किशन भोकले, वरि. उपाध्यक्ष [एसपी & जेवी समन्वय], कार्पोरेट कार्यालय - कोलकाता ने 1 अप्रैल 2013 से कार्यपालक निदेशक [कार्पोरेट मामलों] के रूप में कार्यभार ग्रहण किया । उनके इस नए कार्य में वे एसपी व जेवी के अलावा सीएसआर, एचएसई & सस्टेनेबिलिटी का भी कार्यभार संभालेंगे ।

Shri Hari Kishan Bhoklay, SVP [Strategic Planning & JV Coordination], Corporate Office - Kolkata has assumed charge as Executive Director [Corporate Affairs] from 1st April, 2013. In his new role he will be responsible for CSR, HSE & Sustainability besides the Strategic Planning function.

*आपको नए कार्यभार की शुभकामनाएं!
Wish you all the best in your new role!*

स्थानान्तरण / Transfer

श्री मोहन लाल दास, सह उपाध्यक्ष [अ&वि], पीसी - चैन्नई को जी&एल - कोलकाता में सह उपाध्यक्ष नियंत्रणगुणवत्ता) & मानकीकरण(, के रूप में स्थानांतरित किया गया है ।

Shri Mohan Lal Das, AVP [R&D], PC - Chennai has been transferred to G&L - Kolkata as AVP [Quality Control & Standardization].

श्री तारापद मंडल, उप प्रबंधक [उत्पादन], आईपी - कोलकाता को आईपी - चित्तूर में उप प्रबंधक [उत्पादन], के रूप में स्थानांतरित किया गया है ।

Shri Tarapada Mondal, Deputy Manager [Production], IP - Kolkata has been transferred to IP - Chittoor as Deputy Manager [Production].

आपको नए कार्यभार की शुभकामनाएं।

Wish you all the best in your new role!

विदाई / Farewell



श्री पुलक बिहारी पाल, वरि. उपाध्यक्ष [ईंजीनियर & परियोजना], कार्पोरेट कार्यालय - कोलकाता, 27 वर्षों की सफलतापूर्वक सेवा संपूर्ण कर 30 अप्रैल को सेवानिवृत्त हुए ।

Shri Pulak Behari Pal, SVP [Engineering & Projects], Corporate Office - Kolkata retired on 30th April after successfully completing around 27 years of service.

श्री अजय कुमार मुखर्जी, वरि. प्रबंधक [वाणिज्यिक], चाय - कोलकाता, 38 वर्षों की सफलतापूर्वक सेवा संपूर्ण कर 30 अप्रैल को सेवानिवृत्त हुए ।

Shri Ajoy Kumar Mukherjee, Senior Manager [Commercial], Tea - Kolkata retired on 30th April after successfully completing more than 38 years of service.

श्री अमित बसु मल्लिक, प्रबंधक [कराधान], कार्पोरेट लेखा व वित्त - कोलकाता, 37 वर्षों की सफलतापूर्वक सेवा संपूर्ण कर 30 अप्रैल को सेवानिवृत्त हुए ।

Shri Amit Basu Mallick, Manager [Taxation], Corporate A&F - Kolkata retired on 30th April after successfully completing more than 37 years of service.

हम आपके सेवानिवृत्ति जीवन सुखमय एवं शांतिमय होने की कामना करते हैं ।

We wish you all the best in your future life.

नए सदस्य / New Member

श्री पन्नालाल दास की नियुक्ति, अप्रैल 15, को जी 2013 & एल, सिलवासा में उप प्रबंधक [उत्पादन] के रूप में हुई।
Shri Pannalal Das joined G&L, Silvassa as Deputy Manager [Production] on 15th April, 2013.

बामर लॉरी परिवार में आपका स्वागत है एवं आपलोगों को हार्दिक शुभकामनाएं।
Welcome you to the Balmer Lawrie family and wish you all the best!

Glimpses from the City of Joy



The Ananda Bhairavi Temple in Sukharia village near Somra Bazar railway station in Hoogly District has an extremely rare form of temple architecture. Built in 1813 by Bireswar Mustafi, the three-storied Ananda Bhairavi temple is crowned with 25 pinnacles. The approach to the Ananda Bhairavi temple, housing the idol of Anandamoyee Kali, is flanked by two parallel rows containing six temples each. Five of the temples on each row are aatchalas (eight-sloped roof). One temple on each flank has a pancharatna (five-pinnacle) roof. One of the pancharatna temples is dedicated to Ganesha, while the other nine house shivalingas. Sukharia village has the distinction of being the site of some of the finest temple architecture of Bengal. It takes around one and a half hours to reach Somra Bazar from Howrah station.